



CUADRO DE MANDO

ATENCIÓN CONTRIBUYENTE RESUMEN EJECUTIVO: 2018

Período	Atención Presencial								Atención Telefónica				Atención Telemática		Total				
	O.A.G.E.R. - Ayuntamiento				Julian Sanchez "El Charro"				UNICAJA		Total		Organización y Métodos						
	Contrib.	%	T.M.E.	T.M.A.	Contrib.	%	T.M.E.	T.M.A.	Contrib.	%	Contrib.	%	Contrib.	%		T.M.E.	T.M.A.	Contrib.	%
Enero	1.530	44,03	00:22:36	00:07:34	897	25,81	00:19:51	00:03:42	1.048	30,16	3.475	40,18	3.612	41,76	00:00:09	00:02:26	1.562	18,06	8.649
Febrero	1.550	45,33	00:13:55	00:09:49	856	25,04	00:21:06	00:12:34	1.013	29,63	3.419	43,67	2.988	38,16	00:00:10	00:02:16	1.423	18,17	7.830
Marzo	1.907	44,16	00:08:55	00:11:57	917	21,24	00:27:24	00:10:46	1.494	34,60	4.318	43,18	3.950	39,50	00:00:14	00:02:25	1.731	17,31	9.999
Abril	2.194	50,48	00:10:07	00:11:47	977	22,48	00:24:29	00:08:30	1.175	27,04	4.346	43,05	4.032	39,94	00:00:15	00:02:22	1.718	17,02	10.096
Mayo	2.287	34,55	00:07:41	00:11:36	1.161	17,54	00:29:45	00:10:13	3.171	47,91	6.619	52,42	4.225	33,46	00:00:13	00:02:21	1.783	14,12	12.627
Junio	1.852	39,30	00:10:49	00:11:31	652	13,84	00:27:44	00:12:56	2.208	46,86	4.712	49,59	3.209	33,77	00:00:12	00:02:21	1.581	16,64	9.502
Julio	1.555	38,60	00:06:33	00:14:37	581	14,42	00:23:25	00:15:10	1.892	46,97	4.028	45,58	3.185	36,04	00:00:13	00:02:14	1.625	18,39	8.838
Agosto	1.237	45,18	00:07:47	00:10:50	602	21,99	00:17:27	00:12:02	899	32,83	2.738	38,36	2.932	41,08	00:00:11	00:02:11	1.467	20,55	7.137
Septiembre	1.482	45,29	00:08:43	00:12:21	680	20,78	00:19:14	00:08:46	1.110	33,92	3.272	43,55	2.779	36,98	00:00:11	00:02:17	1.463	19,47	7.514
Octubre	1.809	44,26	00:11:02	00:11:32	804	19,67	00:17:01	00:11:04	1.474	36,07	4.087	45,13	3.363	37,14	00:00:10	00:02:14	1.606	17,73	9.056
Noviembre	1.683	49,05	00:09:48	00:12:43	783	22,82	00:15:06	00:10:45	965	28,13	3.431	41,30	3.244	39,05	00:00:11	00:02:19	1.633	19,66	8.308
Diciembre	1.525	48,70	00:10:52	00:09:30	755	24,53	00:18:41	00:11:53	742	26,77	2.772	42,07	2.538	38,52	00:00:11	00:02:19	1.279	19,41	6.589
Totales	20.661	43,28	00:04:51	00:05:31	9.665	20,31	00:16:48	00:07:49	17.191	36,41	47.217	44,48	40.057	37,74	00:00:12	00:02:19	18.871	17,78	106.145