



CUADRO DE MANDO

ATENCIÓN CONTRIBUYENTE RESUMEN EJECUTIVO: 2017

Período	Atención Presencial								Atención Telefónica				Atención Telemática		Total				
	O.A.G.E.R. - Ayuntamiento				Julian Sanchez "El Charro"				Banco CEISS		Total		Organización y Métodos				Banco CEISS		
	Contrib.	%	T.M.E.	T.M.A.	Contrib.	%	T.M.E.	T.M.A.	Contrib.	%	Contrib.	%	Contrib.	%		T.M.E.	T.M.A.	Contrib.	%
Enero	1.637	39,22	00:11:13	00:07:04	996	23,86	00:15:22	00:04:21	1.541	36,92	4.174	45,40	3.326	36,18	00:00:11	00:02:37	1.694	18,43	9.194
Febrero	1.605	46,31	00:09:45	00:10:24	857	24,73	00:13:03	00:06:11	1.004	28,97	3.466	45,94	2.742	36,34	00:00:11	00:02:32	1.337	17,72	7.545
Marzo	2.158	42,05	00:08:33	00:08:28	1.175	22,90	00:15:44	00:05:07	1.799	35,05	5.132	49,01	3.746	35,77	00:00:12	00:02:35	1.594	15,22	10.472
Abril	1.578	43,13	00:07:57	00:08:27	877	23,97	00:10:42	00:05:08	1.204	32,91	3.659	47,15	2.862	36,88	00:00:14	00:02:47	1.239	15,97	7.760
Mayo	2.921	37,54	00:09:30	00:08:07	1.508	19,38	00:14:01	00:04:11	3.351	43,07	7.780	53,25	4.983	34,10	00:00:16	00:02:42	1.848	12,65	14.611
Junio	2.195	41,67	00:09:08	00:07:11	1.298	24,64	00:12:18	00:03:25	1.775	33,69	5.268	46,14	4.530	39,68	00:00:14	00:02:29	1.619	14,18	11.417
Julio	1.369	43,85	00:10:15	00:08:49	1.017	32,58	00:15:54	00:03:51	736	23,57	3.122	39,95	3.300	42,23	00:00:11	00:02:28	1.392	17,81	7.814
Agosto	1.005	44,43	00:10:55	00:07:56	672	29,71	00:20:08	00:03:25	585	25,86	2.262	37,19	2.571	42,27	00:00:11	00:02:32	1.249	20,54	6.082
Septiembre	1.650	36,11	00:09:15	00:07:52	934	20,44	00:14:18	00:04:46	1.985	43,44	4.569	52,93	2.887	33,45	00:00:13	00:02:39	1.176	13,62	8.632
Octubre	1.800	35,69	00:10:44	00:07:48	986	19,55	00:10:07	00:02:59	2.257	44,76	5.043	50,28	3.567	35,56	00:00:11	00:02:25	1.420	14,16	10.030
Noviembre	1.879	39,38	00:08:23	00:09:45	1.008	21,12	00:15:23	00:04:34	1.885	39,50	4.772	46,80	3.728	36,56	00:00:07	00:02:31	1.697	16,64	10.197
Diciembre	1.192	35,29	00:11:08	00:08:48	842	24,93	00:16:52	00:03:46	1.344	39,79	3.378	45,03	2.807	37,42	00:00:06	00:02:23	1.316	17,54	7.501
Totales	20.989	39,88	00:05:26	00:04:42	12.170	23,13	00:11:44	00:03:30	19.466	36,99	52.625	47,30	41.049	36,90	00:00:12	00:02:33	17.581	15,80	111.255