



CUADRO DE MANDO

ATENCIÓN CONTRIBUYENTE RESUMEN EJECUTIVO: 2016

Período	Atención Presencial								Atención Telefónica				Atención Telemática		Total				
	O.A.G.E.R. - Ayuntamiento				Julian Sanchez "El Charro"				Banco CEISS		Total		Organización y Métodos				Banco CEISS		
	Contrib.	%	T.M.E.	T.M.A.	Contrib.	%	T.M.E.	T.M.A.	Contrib.	%	Contrib.	%	Contrib.	%		T.M.E.	T.M.A.	Contrib.	%
Enero	1.880	42,36	00:08:45	00:08:20	755	17,01	00:08:40	00:04:18	1.803	40,63	4.438	51,06	3.019	34,73	00:00:11	00:02:38	1.235	14,21	8.692
Febrero	1.719	44,68	00:06:02	00:09:20	646	16,79	00:05:59	00:05:06	1.482	38,52	3.847	47,44	2.942	36,28	00:00:10	00:02:42	1.320	16,28	8.109
Marzo	2.130	31,60	00:06:53	00:08:48	926	13,74	00:08:02	00:03:46	3.685	54,67	6.741	56,91	3.707	31,30	00:00:13	00:02:40	1.397	11,79	11.845
Abril	2.146	36,01	00:07:22	00:08:04	1.032	17,32	00:10:33	00:03:29	2.782	46,68	5.960	52,27	3.831	33,60	00:00:13	00:02:34	1.612	14,14	11.403
Mayo	2.460	26,89	00:07:00	00:07:40	1.325	14,49	00:10:31	00:03:29	5.362	58,62	9.147	60,14	4.561	29,99	00:00:14	00:02:37	1.501	9,87	15.209
Junio	1.945	33,75	00:12:24	00:08:33	1.018	17,66	00:10:49	00:04:12	2.800	48,59	5.763	53,56	3.656	33,98	00:00:12	00:02:38	1.341	12,46	10.760
Julio	1.485	37,91	00:07:50	00:07:59	826	21,09	00:12:34	00:04:23	1.606	41,00	3.917	44,91	3.460	39,67	00:00:16	00:02:25	1.345	15,42	8.722
Agosto	1.387	46,23	00:08:57	00:06:35	692	23,07	00:14:51	00:05:23	921	30,70	3.000	43,66	2.813	40,94	00:00:10	00:02:28	1.058	15,40	6.871
Septiembre	1.638	29,02	00:10:00	00:07:53	895	15,86	00:10:51	00:04:48	3.111	55,12	5.644	56,69	3.142	31,56	00:00:15	00:02:30	1.170	11,75	9.956
Octubre	1.749	39,51	00:08:38	00:09:17	749	16,92	00:11:12	00:04:57	1.929	43,57	4.427	51,85	2.899	33,95	00:00:11	00:02:31	1.212	14,20	8.538
Noviembre	1.975	35,45	00:08:18	00:08:20	920	16,51	00:10:06	00:04:17	2.676	48,03	5.571	54,35	3.276	31,96	00:00:12	00:02:35	1.404	13,70	10.251
Diciembre	1.493	34,92	00:10:49	00:08:34	827	19,35	00:12:32	00:05:09	1.955	45,73	4.275	52,75	2.710	33,44	00:00:12	00:02:35	1.120	13,82	8.105
<b>Totales</b>	<b>22.007</b>	<b>35,08</b>	<b>00:05:20</b>	<b>00:05:12</b>	<b>10.611</b>	<b>16,92</b>	<b>00:08:55</b>	<b>00:03:41</b>	<b>30.112</b>	<b>48,00</b>	<b>62.730</b>	<b>52,95</b>	<b>40.016</b>	<b>33,78</b>	<b>00:00:13</b>	<b>00:02:35</b>	<b>15.715</b>	<b>13,27</b>	<b>118.461</b>